

Patient questionnaire

Over the last few months we have been operating a system which minimizes face to face contact with people. This has created new ways of working for us and new ways for people to get medical help and advice. Much of this has been successful. **It is important that we continue to provide medical care in as safe a way as possible for everyone.** We want your input to help continue shaping our new ways of working. Please answer the following questions

1. What is your preferred method for contacting us to get medical help, advice and appointments? (tick one option only)

- Telephone
- E-consult

2. For this chosen method, what has been your experience in terms of speed of response, ease of use and your question(s) being dealt with?

<i>Speed of response?</i>		<i>Ease of use?</i>		<i>Problem dealt with?</i>	
I got help quickly	<input type="checkbox"/>	I found it very easy	<input type="checkbox"/>	Everything was answered	<input type="checkbox"/>
I got help fairly quickly	<input type="checkbox"/>	I had a bit of difficulty	<input type="checkbox"/>	Most things were answered	<input type="checkbox"/>
It was too slow	<input type="checkbox"/>	I really struggled	<input type="checkbox"/>	Not dealt with	<input type="checkbox"/>

3. What would be your preferred ways of having your health problems dealt with remotely?(tick all that apply)

- Telephone consultation
- e- consult
- Video consultation
- Text messaging (using photos as necessary)

4. Have you had any experience using these for an actual consultation? Please describe your experience

Please type here...

5. If you have a long-term health problem (e.g. asthma, diabetes, blood pressure), what would be your preference for it to be dealt with remotely? (tick all that apply)

- Telephone consultation
- e- consult
- Video consultation
- Text messaging (using photos as necessary)

6. Any other suggestions and feedback?

Please type here...